

## TREND OF MONTHLY COMPLAINTS DISPOSAL

### BY: DEPOSITORY PARTICIPANT – Drishti Shares & Investments Pvt Ltd

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	Sep 2022	Nil	Nil	Nil	Nil
2	Oct 2022	Nil	Nil	Nil	Nil
3	Nov 2022	Nil	Nil	Nil	Nil
4	Dec 2022	Nil	Nil	Nil	nil
5	Jan 2023	Nil	Nil	Nil	Nil
6	Feb 2023	Nil	Nil	Nil	Nil
7	March 2023	Nil	Nil	Nil	Nil
8	April 2023	Nil	Nil	Nil	Nil
9	May 2023	Nil	Nil	Nil	Nil
10	June 2023	Nil	Nil	Nil	Nil
11	JULY 2023	Nil	Nil	Nil	Nil
12	Aug 2023	Nil	Nil	Nil	Nil
13	Sep 2023	Nil	Nil	Nil	Nil
14	Oct 2023	Nil	Nil	Nil	Nil
	<b>Grand Total</b>				

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.