

TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: STOCK BROKER DRISHTI SHARES & INVESTMENTS PVT LTD

| S.No. | Month | Carried forward from previous month | Received during the month | Resolved* | Pending** |
|-------|--------------------|-------------------------------------|---------------------------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | JAN 2022 | NIL | NIL | NIL | NIL |
| 2 | FEB 2022 | NIL | NIL | NIL | NIL |
| 3 | MAR 2022 | NIL | NIL | NIL | NIL |
| 4 | APR 2022 | NIL | NIL | NIL | NIL |
| 5 | MAY 2022 | NIL | NIL | NIL | NIL |
| 6 | JUNE 2022 | NIL | NIL | NIL | NIL |
| 7 | JULY 2022 | NIL | NIL | NIL | NIL |
| 8 | Aug 2022 | Nil | Nil | Nil | Nil |
| 9 | Sep 2022 | Nil | Nil | Nil | Nil |
| 10 | Oct 2022 | Nil | Nil | Nil | Nil |
| 11 | Nov 2022 | Nil | Nil | Nil | Nil |
| 12 | Dec 2022 | Nil | Nil | Nil | Nil |
| 13 | Jan 2023 | Nil | Nil | Nil | Nil |
| | Grand Total | | | | |

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.