

## TREND OF MONTHLY COMPLAINTS DISPOSAL

### BY: DEPOSITORY PARTICIPANT – Drishti Shares & Investments Pvt Ltd

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	JULY 2021	Nil	NIL	NIL	NIL
2	AUG2021	NIL	NIL	NIL	NIL
3	SEP 2021	NIL	NIL	NIL	NIL
4	OCT 2021	NIL	NIL	NIL	NIL
5	NOV 2021	NIL	NIL	NIL	NIL
6	DEC 2021	NIL	NIL	NIL	NIL
7	JAN 2022	NIL	NIL	NIL	NIL
8	FEB 2022	NIL	NIL	NIL	NIL
9	MAR 2022	NIL	NIL	NIL	NIL
10	APR 2022	NIL	NIL	NIL	NIL
11	MAY 2022	NIL	NIL	NIL	NIL
12	JUNE 2022	NIL	NIL	NIL	NIL
13	JULY 2022	NIL	NIL	NIL	NIL
14	Aug 2022	Nil	Nil	Nil	Nil
	<b>Grand Total</b>				

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

**^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.**